

## What you need to know before visiting the museum.

### Questions and Answers

(Please note Georgia Museums, Inc. reserves the right to change these precautionary measures without advanced notice.)

#### Tickets

- **Will members need a ticket?**  
Yes, to limit capacity within the museum, members are encouraged to reserve tickets on-line before visiting.
- **When will members be able to reserve tickets on-line?**  
Tickets will be available beginning June 2<sup>nd</sup> for use on June 13<sup>th</sup> or later.
- **When will non-members be able to purchase tickets on-line?**  
Tickets will be available for purchase by non-members on June 2 for use on June 20th or later.
- **Will visitors be able to purchase tickets at the door?**  
Visitors who have not pre-purchased or reserved a ticket, will be able to purchase a ticket upon arrival based on availability.
- **Will members, who hold a membership that allows for free guests, be able to bring those guests?**  
Yes, but each guest will also have to have a ticket.
- **Will guests be able to enter the museum when they arrive?**  
No, guests will not be able to enter the museum until the printed time on their ticket.
- **Will guest visits be limited to a specific length of time?**  
There are no plans to limit the length of time guests can visit the museum. However, if crowds begin to congregate, museum staff reserves the right to ask guests to leave an exhibit, gallery or similar space.
- **Should guests bring a paper copy of their ticket?**  
Guests are encouraged to use the digital version of their ticket for entrance into the museum.
- **Will groups of 10 or more be allowed into the museum?**  
At this time, the museum will not be open to group visits.

#### Health Concerns

- **Will guests be required to wear a mask?**  
No, but guests are asked to consider wearing one. Those who have been exposed to someone with the virus, running a temperature, or exhibiting other symptoms of the virus should refrain from visiting the museum.

#### Galleries/Exhibits/Theaters

- **Will all galleries and exhibits be open?**  
No, touch intensive exhibits or galleries will remain closed. Interactive devices will also be turned off.
- **Will guests be able to roam freely throughout the exhibits/galleries?**  
Signage will be used in some areas to establish a one-way flow through the museum spaces and within galleries. In some spaces, the number of people in any one area might be limited. Guests will be instructed to maintain 6' from other parties while touring the museum. Staff will be on-site to help facilitate movement through the museum.

#### Programming

- **What programs will be offered?**  
All programs such as lectures, workshops, and book signings have been cancelled until later notice.

#### Cleaning of museum

- **How are the museums being cleaned?**  
Housekeeping will be cleaning frequently touched areas such as elevator buttons, stair rails, door handles and push plates. A full deep cleaning of the restrooms will occur daily. In addition, hand sanitizing units will be placed around the museum for guest use.

### Transaction

- **Will cash be accepted?**  
Yes, but the use of credit cards is the preferred method of payment.

### Hours of operation

- **What hours will the museum operate?**  
The museum will operate under normal business hours.

### Other

- **Will drinking fountains be functioning?**  
No, drinking fountains will be turned off. Those requiring water for medication or other purposes, should plan to make alternative plans.
- **Will wheelchairs be available for guest use?**  
Yes, based on availability.
- **Will guests be able to bring their own strollers or wheelchairs into the museum?**  
Yes, strollers and wheelchairs can be used in the museum.